

AESG-COS

MEMORANDUM FOR RECORD

SUBJECT: AAFES/DeCA Advisory Council minutes, 10 October 2000

1. The meeting was called to order at 0900 by Hernani Dumlao, Chief of Staff, 6th ASG. The minutes from the previous meeting were reviewed and approved.

2. The following were in attendance: COL Buffington, Dr. David Boals, Phil Tinsley, Brett McCormick, J.W. Merriman, CDR Dan Darling, Eva Doyle, Dan Ederle, Steve Peterson, and Herman Hurd

3. Old Business:

a. First Run Movies for RB Theater (REOPENED) - The chair inquired of AAFES what was preventing the timely acquisition of first-run movies for showing at the RB Theater. Mr. Enderle stated that it was not a problem as long as DCA/Club Manager complies with the time line of pick up and return of the film packs for onward movement to the next designated theater. Mr. Enderle stated that he will stand by to coordinate this hand off with Mr. Fabrizio of DCA. The council asked for and got assurance that first run movies will be available to RB.

b. Quality of films - Mr. Enderle reaffirmed that broke film must not be forwarded to the next designated theater without the sending theater splicing the break properly. He said he would reemphasize this policy to all theater managers in Stuttgart.

c. NATIONAL ANTHEM Trailer - Colonel Buffington wanted to make sure there was somebody in charge of acquiring the NATIONAL ANTHEM film trailer for use in our local theaters. The chair acknowledged that the 6ASG DOL was working the acquisition for our community.

d. Update on Shoppette Construction- Mr. Merriman announced that the new opening of the shoppette was 15 Dec 00 (soft opening). Media campaign would precede the event. AAFES expects the building to be turned over to them in mid-November.

e. DeCA Freezers - This issue seems to be resolved with LTG Canavan sending a letter to DeCA leadership about the need for the new freezers for our commissaries.

4. New Business:

a. The chair reaffirmed the ASG's commitment to help AAFES with requested repairs and maintenance of some of their facilities in Stuttgart

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b. Freezers for the RB CX - Mr. Merriman verified that the new freezers are to be installed 15 Oct 00.

c. AAFES Pricing Policy - Mr. Merriman gave the council a small synopsis on how AAFES determines price for a range of items obtained OCONUS (gasoline, novelty items). He explained some factors that go into pricing decisions and compared the process with that of CONUS AAFES stores. The information he presented helped to eliminate some "myths" about AAFES allegedly gouging the prices to overseas customers. The council asked AAFES to turn in an article to explain this to the general public.

d. Ongoing AAFES Initiatives -AAFES listed numerous ongoing projects to support the Stuttgart/Garmisch military populace. Projects and initiatives ranged from XMAS Tent, new Dolquist Clock Store concessions (RB and Garmisch), a flower shop, maybe a shoe shine service at the barber shops, to taking close looks at variety of merchandise available here (from autos to household items). Again, the council strongly recommended a publicity campaign so that customers would know that AAFES is supporting their needs.

e. TELEPHONE SERVICE - Mr. Hurd presented an issue paper which stated that the new arrangement of getting residential telephone service was not working/inefficient. He shared with the council that it takes him 3 days to set up telephone service through the Bad Canstatt branch of TKS. On the other hand, the Power Zone branch must go through the TKS Main (Kaiserslautern) office to get the service started. Mr. Hurd was assigned as POC to work with AAFES POC to get the process streamlined. This work group must report out via email 27 Oct 00.

f. ICE Input - NCEUR noted that ICE was not responsive to input. Dr. Boals explained that the server was indeed down. Dr. Boals explained that DoD was ready to invest \$3M in deploying the ICE DoD-wide.

5. The meeting was adjourned at 1000.

6. The next scheduled meeting is 14 Nov 00, 0900 at the Patch Community Club.

Hernani Dumlao
Chief of Staff